

## Indicative | Non-Binding | Planning-Level Information

### 1. Purpose of This Document

This document provides an indicative overview of pricing principles, engagement models, and cost drivers for Eunoia Mobility's Orthopedic & Complex Physical Mobility services.

It is intended for healthcare leadership, government entities, insurers, embassies, and medical tourism partners seeking planning-level clarity regarding non-clinical recovery mobility services.

This document is provided for informational and planning purposes only and does not constitute a quotation, proposal, or binding contractual offer.

Final pricing is confirmed only following intake review, scope validation, and coordination assessment.

### 2. Pricing Philosophy

Pricing is designed to balance:

- Patient safety and dignity
- Duty of care and operational risk
- Insurance and compliance requirements
- Service sustainability and continuity

Eunoia Mobility pricing reflects the complexity, coordination, and risk-aware execution required to deliver safe, non-clinical mobility for medically stable yet physically vulnerable individuals.

Rates are not distance-only and do not mirror taxi or rideshare models. They are structured around recovery context, assistance level, and coordination complexity.

Eunoia Mobility operates as a recovery-aware mobility coordination layer within healthcare and medical tourism ecosystems.

Recovery-aware refers solely to operational pacing, handling, and coordination considerations and does not involve clinical assessment, medical monitoring, or clinical decision-making.

### 3. Key Pricing Determinants

Final pricing is influenced by one or more of the following factors:









- Patient mobility limitations and recovery sensitivity
- Vehicle configuration (WAV, securement, leg extension, bariatric needs)
- Staffing configuration (driver only, attendant support, extended assistance)
- Timing (standard hours vs after-hours / protected windows)
- Journey structure (single transfer, round trip, multi-stop itinerary)
- Access constraints (stairs, non-accessible environments, long distances)
- Coordination requirements with hospitals, clinics, or residential settings

Indicative | Non-Binding | Planning-Level Information

All services are planned following intake to ensure appropriate resource allocation and safe execution.

4. Indicative Pricing Ranges (Non-Binding)

The following ranges are provided for planning context only and may vary based on confirmed intake and operational requirements.

Service Category	Indicative Range (AED)
 Standard Orthopedic Recovery Transfer (Dubai)	350 – 450
 Same-Day Round-Trip Medical Mobility	600 – 900
 Complex Orthopedic / Spine / High-Sensitivity Cases	400 – 900+
 Multi-Stop Recovery Day (3–5 hours)	850 – 1,500+
 Driver & Vehicle Standby (per hour)	225 – 400
 Trained Attendant / Aide Support (per hour)	200 – 375
 Stair / Non-Accessible Location Support	300+
 Weekly or Monthly Recovery Programs	1,800 – 10,500+

Important:

Indicative ranges do not represent fixed prices and are subject to change based on risk profile, staffing requirements, insurance considerations, regulatory obligations, and service demand.

## 5. Factors That May Adjust Pricing

Pricing may increase or decrease based on:

- After-hours or early-morning scheduling
- Extended wait times or protected standby windows
- Bariatric handling or multi-device mobility
- Post-anesthesia or fatigue-sensitive recovery pacing
- Inter-emirate travel
- Extended coordination with discharge planners or care teams

Each journey is reviewed individually to ensure safety, suitability, and compliance with defined service boundaries.

## 6. Engagement Models Available

Eunoia Mobility supports multiple engagement structures selected based on recovery pathway, service volume, and coordination requirements.

Per-journey recovery transport is the default engagement model unless recovery duration, coordination complexity, or service volume justify structured programmatic engagement.

Available engagement models include:

- Per-journey recovery transport
- Same-day or multi-day medical itineraries
- Weekly or monthly recovery programs
- Medical tourism and concierge coordination
- Institutional or contracted service agreements

Engagement models are selected based on recovery pathway, volume, and coordination needs.

Institutional, volume-based, or long-term programs may be structured under customized engagement models following mutual assessment.

## 7. Scope of Service & Clinical Boundaries

Eunoia Mobility provides non-clinical, non-emergency mobility services only.

We do not provide:

- Medical assessment or monitoring
- Clinical decision-making
- Medication administration
- Emergency response or ambulance services

Medical fitness to travel is determined solely by the treating physician or healthcare facility prior to service delivery.

Passengers and families are informed that Eunoia Mobility services do not replace clinical care, medical supervision, or emergency services.

Indicative | Non-Binding | Planning-Level Information

## 8. Pricing Governance & Sustainability

Pricing is reviewed periodically and may be adjusted based on:

- Insurance underwriting and coverage requirements
- Regulatory or compliance changes
- Operational risk exposure
- Staffing and equipment costs
- Service demand and long-term sustainability considerations

Pricing decisions are governed by documented intake criteria, internal escalation thresholds, and standardized risk classification to ensure consistency across comparable recovery profiles.

This governance approach ensures Eunoia Mobility can continue delivering safe, responsible, and reliable recovery-aware mobility services over time.

## 9. Final Pricing Confirmation

All pricing is confirmed in writing following completion of Eunoia Mobility's intake and coordination process.

Indicative ranges are provided solely to support planning discussions and do not constitute a binding quotation or contractual commitment.

## Coordination & Planning Contact

For planning discussions, institutional coordination, or discharge alignment:

[info@eunoiamobility.ae](mailto:info@eunoiamobility.ae)

Dedicated coordination line available upon request